

Manufacturer's Warranty

FLOOD ANGEL® Flood Defender Door Range (UPVC and Composite)

The Flood Angel Flood Defender Door range is sold with the benefit of a manufacturer's warranty covering the following items for the following periods:

- UPVC outer frames, door sash/Monocoque Composite door slab – 2 years
- Door panels/Side Panel – 2 years
- Locking mechanism, gaskets, locks – 2 years (subject to a service inspection 12 months after installation)
- Glazing – 1 year
- Letter plates, knockers, numerals – 1 year

To maintain the 2 year warranty on locking mechanisms and gaskets, the door must be serviced 12 months after installation at the occupants/owner's expense by a qualified and certified installer.

The manufacturer's warranty is subject to the following terms and conditions:

1. The Flood Defender Door range is intended for domestic use only, and must be installed and maintained in accordance with manufacturer's fitting and care instructions. White doors are guaranteed not to discolour within the tolerances of 3-4 of the Grey Scale Rating for 2 years. Foiled doors (woodgrain on brown) are covered for 2 years and will not crack, bend or bubble under normal weather conditions.
2. Letter plates, knockers and numerals are subject to third party guarantee of 1 year (excluding surface finish). A gradual reduction in operating performance in these items can be expected due to normal wear and tear commensurate with age. All glass designs or door furniture containing lead, brass or gold effects will weather naturally.

3. Exclusions

Flood Angel Ltd does not accept liability for any loss of profit or for any indirect, special or consequential loss or damage, costs, expenses or other claims for compensation whatsoever (whether caused by its negligence or otherwise) which arise out of or in connection with the supply or use of the Flood Defender Door range including any costs incurred for refitting by an installer or any third parties whatsoever. The liability of Flood Angel Ltd under this warranty will be limited as set out in clause 6 below.

This warranty will be void (and Flood Angel Ltd shall have no liability under it) if any elements of the Flood Defender Door range have been altered in any way from the original order including (but not limited to) the addition of door furniture, the painting and cutting of the panel or door, and the cutting or damaging of gaskets.

This warranty excludes damage from neglect, misuse or impact (wilful or otherwise), wear and tear, use as a commercial entrance, any damage or fault caused by incorrect installation, inadequate maintenance, negligence, abnormal working conditions, abnormal weather/thermal conditions, failure due to building subsidence, modifications or alterations made, and acts of God.

4. Limitations

This warranty is limited to the replacement of door (and/or components) sent to the original installer in accordance with the manufacturer's standard terms & conditions. Flood Angel Ltd reserves the right to offer similar replacements if product lines have been discontinued or redeveloped. Replacement parts will only be warranted for the remainder of the original warranty period.

5. Flood Angel Ltd does not make any other representations or guarantees, whether under this guarantee or otherwise. Claims under this warranty will only be met when accompanied by satisfactory proof of purchase.
6. In addition to the foregoing, Flood Angel Ltd's standard terms of business shall apply. This guarantee shall be construed and interpreted in accordance with English law and shall be subject to the jurisdiction of English courts only. This guarantee does not affect the statutory rights of consumers.